



Dry Eye Product Use Review Service Service Authorisation

May 2026

Service Introduction

The Spirit Dry Eye Product Use Review Service is a non-promotional medical service which is funded by Ridge Pharma and delivered by a team of nurses/pharmacists employed by Spirit Health. It is provided to practices where a need has been identified to review patients prescribed ocular lubricants to optimise their product use.

Service Objectives

The service is designed to assist GP practices across the UK with the delivery of improved care for patients using ocular lubricants. The service aims to identify patients and optimise their product use in line with local formularies / guidelines.

This service aims to support practices by auditing current product use and make recommendations to optimise prescribing of ocular lubricants for individual patients thereby reducing expenditure on the prescribing of ocular lubricants.

Service Authorisation

We wish to engage Spirit to provide the Dry Eye Product Use Review Service as set out in the Dry Eye Product Use Review Service Summary on the [Spirit Information Hub](#)

Practice Information

Practice Information	
Practice Name	
Practice Address	
Branch Practice Name and Address	
GP Name	
GP Email	
Practice Manager Name	
Practice Manager Email	
Practice Manager Direct Line	
Clinical system	
EMIS number (if applicable)	

Spirit Contact Details

Spirit Contact Details	
Email	implementation@spirit-health.com
Telephone	0800 881 5423 (ask for the Implementation Team)

Declaration and Signature - Data Processing

I understand the Dry Eye Product Use Review Service is a non-promotional service which is funded by Ridge Pharma and delivered by a team of pharmacists & nurses employed by Spirit Implement Ltd working on behalf of NHS Central East ICB

- I confirm that I agree to the terms of the **Spirit Data Processing Agreement**
[Click here to view the Data Processing Agreement](#)
- ✓ I confirm that I am duly authorised to sign this form for and on behalf of the Practice
- ✓ I hereby authorise Spirit Implement Ltd to
 - access the practice clinical system securely either remotely or on-site to carry out the agreed clinical system searches and extract the required patient clinical data to identify the patients who will be reviewed through the service
 - make changes to patient's clinical care as authorised by the agreed prescriber
 - update patients clinical record to reflect the changes made
 - contact patients (all methods) to deliver the service in full
 - retain amalgamated non-identifiable patient information from this practice to monitor the effectiveness of this review service and to report activity to NHS Central East ICB.

Signature	
Name	
Position	
Date	

Declaration and Signature - Clinical Approval

- I confirm that have reviewed and approve the Dry Eye Review Service clinical protocol -
[Click here to view the Clinical Protocol](#)
- I confirm that our practice wishes to carry out the services as set out in this protocol
- I confirm that I pre-approve the changes to emollients prescriptions in line with the Dry Eye Review Service protocol

Signature	
Name	
Position	
Date	