



Neighbourhood Health: What it means for Patients

The Government's Neighbourhood Health Framework aims to make healthcare less centred around hospitals and more integrated into your local community.

If you are living with multiple conditions, or need ongoing support, the system can feel particularly disjointed. Different appointments, different plans, and little sense that everything connects. The neighbourhood model tries to address this by building care around the individual, rather than around services.

In the longer term it means that, where possible, your care will be delivered in familiar surroundings like local clinics, through outreach services, or at your home. The goal is for care to feel less distant and more practical, reducing the need for long journeys for routine appointments.

The aim is to bring together GP services with a mix of community, local authority and civil society sector services. Your GP practice already collaborates with other local surgeries as a member of a Primary Care Network (PCN). It is likely that, over time, PCNs will transition into Neighbourhood Providers, delivering tailored healthcare services to patients residing in a wider geographical area.

Alongside these changes sits the use of digital tools to support more connected care. Shared records, remote monitoring, and services accessed through platforms like the NHS App are all part of the picture. The aim is to make care more responsive and easier to access.

Over time, you may begin to notice subtle but meaningful differences. Care may feel closer to home, services may communicate more effectively, and support may arrive earlier rather than later. The initial focus is to improve healthcare services for frail and housebound patients, reduce demand on hospitals and encourage prevention rather than cure.

The direction of travel is clear. The NHS is trying to move towards a model of care that feels less fragmented, less reactive, and ultimately, more human.

Your Patient Participation

Your patient participation group (PPG) is made up of a group of volunteer patients, the practice manager and one or more of the GPs from the practice. The group covers both the Bedford Street Surgery and Furzton Medical Centre. No medical or patient information is shared or discussed at the meetings.

The changes to the NHS and the focus on patient involvement means that the PPG now has an increasingly proactive role to ensure that patient views are captured and understood by the Practice. The patient participation group meets on a regular basis to discuss the services on offer, and how improvements can be made for the benefit of patients and the practice.

In order to gather a truly representative sample of patients together, we welcome patients from all manner of diverse backgrounds including young people, students, workers, retired people, people with long term conditions, and people from non-British ethnic groups.

If you are interested in joining the PPG visit the website www.bedfordstreetsurgery.co.uk and click on About the Surgery and scroll down to Patient Participation Group or come in to the practice and speak with a member of our reception team.

Making Appointments

Bank Holiday all Day Closed Dates

Mon 31 August

Protected Time Closing

Tue 23 June

Wed 22 July

Between 2.30pm to 6.30pm we're closed all practice calls will be covered by the 111 service. For Emergency's call 999

Prescriptions

All patients can register to use our online services with SystmOnline, or the NHS App where you will be able to request your medication.

When requesting a repeat prescription in practice use the computer print out of the medication and tick the items you require and post in the red letterbox outside of the surgery.

Clinician	Working Days
Dr Rehman	Mon/Tues/Wed/Thur
Dr Ullah	Thurs
Dr Jahgnir	Tues
Dr Bashi	Mon/Tues/Wed
Dr Essilfie	Tues/Thur/Fri
Dr Fitzjohn	Wed/Thur/Fri
Dr Masha	Tues/Wed/Thurs

You can book online at
bedfordstreetsurgery.co.uk
or call 01908 658850

Nurse Practitioners: Mike, Jenny & Noeline

These are experienced Nurse and Independent prescribers able to see a wide range of conditions, minor illness, minor injury and other acute conditions.

Specialist Nurses: Ava & Theresa We have diabetes, COPD and asthma specialist nurses

Practice Nurses: Mariam & Helen Practice Nurses undertake a wide variety of responsibility's, Disease Prevention, Wound Care, monitoring chronic conditions, vaccination, Specific Health Checks, Cervical Screening, Pill checks and much more. Mariam also sees Minor illness.

Health Care Assistant (HCA): Leah, Emily & Sue

Blood Tests, Blood pressure checks, Wound Care, ECGs, Removal Of Stitches or Staples, NHS Health Checks, Certain Injections: B12, Flu, Shingles, Pneumonia, Spirometry, Diabetes Care.

You can book many of these appointments online: www.bedfordstreetsurgery.co.uk We are now accepting registrations using the online services.

Latest News

10 Year Service



Recognition Award

Long Service Recognition

Congratulations.....10 Year Service recognition awards go to our care navigator supervisors Carly & Kayleigh.

In recognition of their outstanding dedication, professionalism, and commitment to delivering exceptional care and service within the National Health Service.

The hard work, compassion, and contribution Carly & Kayleigh have made has had a meaningful difference to patients, colleagues, and the wider community.

For a larger font ask at reception