

BEDFORD STREET SURGERY & FURZTON MEDICAL CENTRE

Patient Participation Group (PPG) Meeting

to be held at

BEDFORD STREET SURGERY

on

Tuesday 19 May 2026

12.30pm – 1.30pm

AGENDA

1. Welcomes and apologies (Mike)
2. Confirmation of Elected Officers (Roger)
3. Approval of the Minutes of the meeting held on 10th March 2026 (All)
4. Review of Actions/Matters Arising not separately itemized on the agenda
 - 4.1 Appointment booking statistics (Tracy)
 - 4.2 Telephone call waiting announcements (Tracy)
5. Practice Developments and Updates (Practice Manager and GP Representative)
6. External Meetings Attended (All)
7. Review of PPG Activities (Mike)
8. GP Referrals and Patient Choices (Mike)
9. Introductions to new members of the Practice Team (Caroline)
10. Date of Next Meeting 16th July 2026
11. Close of Meeting (Mike)

Patients of Bedford Street Surgery and Furzton Medical Centre are very welcome to attend PPG meetings. Please register your interest with the Patient Participation Group by visiting the link on the Practice web site:

[Patient Participation Group – Bedford Street Surgery \(bedfordstreetsurgery.co.uk/surgery-information/patient-group\)](http://bedfordstreetsurgery.co.uk/surgery-information/patient-group).

If you would like to add a topic for the agenda, have a suggestion or any other business, please email it to the Chairperson in advance: ppg.bedfordstreet@outlook.com. Please confirm your presence or send your apologies for every meeting to the Chairperson (Mike Pearson) at least 24 hrs before the meeting.