



**Patient Group welcomes AI powered “Scribe”**

Patients at Bedford Street Surgery and Furzton Medical Centre will soon find their patient records contain more enhanced account of their consultations with their clinician utilising a new medical scribing tool.

A scribe acts as a "note taker" and helps the Doctor write up their notes from the consultation, meaning they can focus more on speaking to their patients and less on the computer screen.

Transcription of patient interactions takes place in real-time and the voice software uses simple AI to generate clinical notes, fill out documents, and dictate letters for GPs to review and add to patient's health records, ensuring accuracy and up-to-date information.

Stringent NHS standards are followed, ensuring that personal information is handled securely and confidentially. Transcriptions and summaries are deleted once saved to patient records and are kept for no longer than one day.

Mike Pearson, Chairman of the Patient Participation Group (PPG) at Bedford Street Surgery and Furzton Medical Centre welcomes the new initiative. He says the new recording system will free up a GP's screen time and enable them to focus on patient interaction.

For PPG enquiries contact: [ppg.bedfordstreet@outlook.com](mailto:ppg.bedfordstreet@outlook.com).

**Your Patient Participation**

Your patient participation group (PPG) is made up of a group of volunteer patients, the practice manager and one or more of the GPs from the practice. The group covers both the Bedford Street Surgery and Furzton Medical Centre. No medical or patient information is shared or discussed at the meetings.

The changes to the NHS and the focus on patient involvement means that the PPG now has an increasingly proactive role to ensure that patient views are captured and understood by the Practice. The patient participation group meets on a regular basis to discuss the services on offer, and how improvements can be made for the benefit of patients and the practice.

In order to gather a truly representative sample of patients together, we welcome patients from all manner of diverse backgrounds including young people, students, workers, retired people, people with long term conditions, and people from non-British ethnic groups.

If you are interested in joining the PPG visit the website [www.bedfordstreetsurgery.co.uk](http://www.bedfordstreetsurgery.co.uk) and click on About the Surgery and scroll down to Patient Participation Group or come in to the practice and speak with a member of our reception team.

**For a larger font ask at reception**

## Our Gp's

### Bank Holiday all Day Closed Dates

Friday 3 April  
Monday 6 April  
Monday 4 May  
Monday 25 May

### Protected Time Closing

Wednesday 25 March  
Wednesday 29 April  
Thursday 21 May

Between 2.30pm to 6.30pm we will be closed all practice calls will be covered by the 111 service. For Emergency's call 999

### Prescriptions

All patients can register to use our online services with SystmOnline, or the NHS App where you will be able to request your medication.

When requesting a repeat prescription in practice use the computer print out of the medication and tick the items you require and post in the red letterbox outside of the surgery.

## Making Appointments

**You can book online at**  
**bedfordstreetsurgery.co.uk**  
**or call 01908 658850**

### Nurse Practitioners: Mike, Jenny & Noeline

These are experienced Nurse and Independent prescribers able to see a wide range of conditions, minor illness, minor injury and other acute conditions.

**Specialist Nurses: Ava & Theresa** We have diabetes, COPD and asthma specialist nurses

**Practice Nurses: Mariam & Helen** Practice Nurses undertake a wide variety of responsibility's, Disease Prevention, Wound Care, monitoring chronic conditions, vaccination, Specific Health Checks, Cervical Screening, Pill checks and much more. Mariam also sees Minor illness.

### Health Care Assistant (HCA): Leah, Emily & Sue

Blood Tests, Blood pressure checks, Wound Care, ECGs, Removal Of Stitches or Staples, NHS Health Checks, Certain Injections: B12, Flu, Shingles, Pneumonia, Spirometry, Diabetes Care.

You can book many of these appointments online:  
[www.bedfordstreetsurgery.co.uk](http://www.bedfordstreetsurgery.co.uk)

## Latest News

Dr Stranks has been with our practice since the late 1990's, dedicating her career to providing patient care wrapped with empathy and compassion. On 16<sup>th</sup> March 2026 Dr Stranks has retired, and we all wish her health and happiness in her retirement. The retirement of Dr Stranks has allowed the practice to review the current structure and implement exciting changes as detailed below. This will support our range of clinical services available to our patients, and we are excited to share this with you

Clinician	2026 Effective Date	Working Sessions
Dr Rehman	February	Monday/Tuesday/Wednesday/Thursday
Dr Ullah	February	Thursday clinics only
Dr Jahgnir	March	Tuesday clinics only
Dr Bashi	April	Monday/Tuesday/Wednesday
Dr Essilfie	Apri	Tuesday/Thursday/Friday
Dr Fitzjohn	April	Wednesday/Thursday/Friday
Dr Mosha	No Change	Tuesday/Wednesday/Thursday

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