

Bedford Street Surgery & Furzton Medical Centre

Patient Participation Group

MINUTES OF THE AGM

7pm Tuesday 8th April 2025

The Servant King Church and Community Centre

Dulverton Drive, Furzton MK4 1NA



Present: Mike (Chair), Roger (Secretary/ Treasurer), Caroline, Brighde, and Ann.

1. Welcome and Introductions:

Mike welcomed all to the meeting.

We were disappointed at the lack of numbers attending considering the advance notice given but C'est La Vie.

2. Apologies and Membership Updates:

Received from Terry, Jenny 'F', Jenny 'B', John, Cath, and Trevor.

Two members Jill and Marion have unfortunately had to step down from PPG membership due to family commitments. We thank them for their contribution and wish them and their families well.

Despite trying to contact Frank and Peter, with no response, we assume they no longer wish to be PPG members

3. Minutes of the AGM held on 9th July 2024:

These were confirmed as a true record of events.

Proposed: Caroline, Seconded: Roger.

4. Matters arising:

AP 6: We were unable to source anyone with the expertise for a "Podcast"

AP 7: Furzton TV information Screen not visible from front row
Seats: Outcome to be clarified at next scheduled PPG Meeting.

Local PPG Network meetings: These meetings seem to have elapsed. Unfortunately, the Red House Surgery is unable to continue organising these meetings. Further enquiries to be made.

5. 2024/25 Annual Report:

Circulated prior to the meeting. Grateful thanks to Mike for his sterling work and commitment as our new Chair of the PPG.

6. Financial Report:

The current account stands at £218.05 with no transactions from April 2024 to April 2025.

7. Election of Officers:

There being no new proposals for officers of the committee, the meeting agreed the existing committee be elected unopposed.

Proposed by Anne, Seconded by Brighde.

Therefore:-

- Chair: Mike
- Vice Chair: Terry
- Secretary/Treasurer: Roger
- Sensory Impairment Representative(s): Terry & Caroline
- Integrated Care Board & Healthwatch MK Representative: Roger & Terry. NB. Terry had confirmed his willingness to stand for the posts prior to the meeting.

8. Open Forum:

The new telephone system: It was acknowledged that the system is working well and amendments have been made. However, members felt that not all patients are familiar with the system.

AP: Review at next scheduled PPG meeting.

It was highlighted that the Notice Board at Furzton Surgery is not in a very prominent position for patients to view.

AP: To raise at next scheduled PPG meeting.

The meeting closed at 20:30.

Scheduled meetings of the PPG are: 13th May...8th July...

9th September...11th November. At Bedford St Surgery 12:30 pm.