

BEDFORD STREET SURGERY & FURZTON MEDICAL CENTRE PATIENT PARTICIPATION GROUP (PPG)

MINUTES OF THE MEETING HELD ON 11th MARCH 2025

AT BEDFORD STREET SURGERY 12:30hrs to 13:55hrs

Members Present:

Bedford Street: Mike (Chair), Roger (Minute Secretary), Jenny B, John, Caroline, Brighde, Cath.

Furzton: Terry (Vice Chair), Jenny F.

Apologies: Anne, Trevor

Non-Attendees:

Practice Representatives: Tracy (Practice Manager), Una (Data Manager) and Dr Jahngir (for Item 4 on the agenda)

(1) Welcome and Introductions

Mike welcomed all to the meeting. Introductions were made and a warm welcome extended. We have received notice from Jill that she is stepping down from the PPG for domestic reasons. She has enjoyed her sessions with us and sends her best wishes. We wish her and her husband well.

(4) Practice Manager Liaison and GP representative update

As Dr Jahngir had other appointments Tracy proposed we move to Item **4 on the agenda**. **AP** from previous meeting Item 8. The question was raised as to follow up Cholesterol checks for those on Statins. (Item 3.1 refers)

Dr Jahngir informed us that there is an ongoing Government initiative for this. The practice is in the process of checking patients records for those on statins.

Dr Jahngir advised that all patients with ongoing health issues would be having routine blood tests to monitor their conditions anyway and their cholesterol levels would be also be checked.

There being no further questions for Dr Jahngir he was thanked for attending and he left the meeting.

Tracy informed us that as from May we will have 3 Paramedics attached to the surgeries.

The practice is considering the same day call back service with the Paramedics.

There is also a new GP attached to our PCN who will be available for each practice.

This is to enhance the "on the day" access service

An admin assistant is also joining the practice to assist behind the scenes and with patient follow up appointments.

We extended thanks to Tracy and the practice. We appreciated the ongoing endeavours for patient wellbeing and easing the load on the practice team.

Una circulated the pro forma Newsletter. Thanks were extended to Una for a concise informative edition, covering several items of information for patients. It was confirmed that a larger format copy would be available on request.

Mike highlighted that the Website route to the PPG information needs amending in the Newsletter to show the updated website access. **AP:** Una noted to amend.

A difficulty was raised regarding the Furzton Pharmacy and the delay in providing the medication on time. It appears that their workload has increased and Furzton patients are having difficulties. **AP:** Tracy agreed to check with Furzton MC and follow up with the Pharmacy.

There followed an open discussion on the various methods of ordering medication supplies: The consensus opinion is that there are number of ways patients can re-order prescriptions apart from in person at the surgery and by telephone for those housebound.

- (a) Registering with your named surgery and using SystmOnline.
- (b) Registering and using the NHS account Website or NHS App
- (c) Register with Pharmacy2U and meds are delivered by Royal Mail.
- (d) Register with another local pharmacy.

It remains the patients responsible to request medication direct from their surgery with the named Pharmacy

(2) Approval of the Minutes of the meeting held on 14th January 2025

Circulated to all prior to the meeting. Confirmed as a true record.

Proposed by Cath. Seconded by Jenny F.

(3) Review of Actions/Matters Arising

3.1 Quality and Outcomes. Statins/Cholesterol:

Please see item 4 Dr Jhangir's response

3.2 PPG Outreach—AGM Open Forum

The AGM to be held at The Servant King Church & Community Centre, Dulverton Drive FURZTON. MK4 1NA Refreshments from 18:00. Meeting commencing at 19:00

This is an open forum. All patients of Furzton MC & Bletchley practices are welcome. PLEASE SEE ATTACHED POSTER.

(4) Please refer to start of meeting

(5) Bletchley Pathfinder- New Schedule of events.

The format of these meetings has been revised to focus more on children's welfare, with further details on Social Prescribing Links, Vaccinations and Health visitors.

Please see dates at the final page of the Minutes.

(6) Patient information Notices

There are now several useful information notices on the Practices PPG information link. (Thanks to Mike & Una). Cholesterol checks, weight management, and notes to prepare yourself for your appointments.

(7) External Meetings Attended

There were none to date.

(8) Facebook Page

Mike is in the process of setting up a PPG Facebook page. The Group felt this was a great idea. Thanks to Mike.

(9) Dates of next meetings. All at Bedford St Surgery at 12:30. (except for the AGM)

8th April AGM (Furzton) Refreshments from 18:30 Start at 19:00

13th May

8th July

9th September

1th November

AOB

Healthwatch are holding local sessions for advice and support on various topics, e.g. Prescriptions, Mental Health, Housing and Finance.

AGE UK Milton Keynes is withdrawing the home service, gardener, and cleaner services. However, they will still maintain the discharge from Hospital support.

Apologies from Terry and Jenny 'F' who will be unavailable for the AGM meeting.

Dates to Note

Wednesday 2nd April. Ageing Well Event, West Bletchley Community Centre, 3 Porchester Close MK3 6BH between 2-4pm. Blood pressure checks and various professional advice and social contacts available. Light refreshments provided!

Monday 14th April. Child Development, Information & Advice, Bletchley Library, Westfield Rd. MK2 2RA between 10am-12pm. Children's Occupational Therapy, Health visitors, Paediatrics, Pharmacists, and practice nurses.