

Advice on Prescription

We're a local charity that helps over **8000 people every year in Milton Keynes**. Our Advisers are on hand to support patients in many of the city's GP Surgeries, providing practical advice on a range of different issues.



If you're a patient at this surgery, you can ask your **GP, a Health Care Professional or Social Prescriber, to refer you** to one of our Advisers. Alternatively, you can get in touch with the Reception Team and ask for the next available appointment with us.

We can help you with

- Debt
- Benefits
- Housing
- Work
- Family
- Immigration
- Consumer
- Civil Legal Issues

Which GP Surgeries have Advice on Prescription?

Several surgeries in Milton Keynes have set up a service with us to support their patients. You **must be registered** with one of them to have an appointment.

If your surgery belongs to a bigger group of centres that are working together (a Primary Care Network) then sometimes, your appointment might take place at one of the other medical centres in the network or 'PCN'.



Don't forget to bring any **documentation** relevant to your problem, with you to show to the Adviser. This could be something like a tenancy agreement, household bill, or an employment contract.

Will my appointment be face to face?

About half of all the appointments we arrange for patients are **in person**. Some people find it easier to speak to us by **phone or video call**, especially if they're not feeling well, or have other practical issues that make it difficult for them to attend in person, like childcare or caring responsibilities.



Some surgeries have limited space so we might ask you to attend a **different location** to see us, if its not possible for us to meet with you there. We'll let you know before your appointment.



If you want help making a claim for benefits relating to your health, like Personal Independence Payment (PIP) or Attendance Allowance (AA), its a good idea to bring **details of your medication** with you.

Scan the QR Code below for a full list of the surgeries participating in this scheme.



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