



Friends and Family Test Results Data for February 2025 for:

Bedford Street Surgery & Furzton Medical Centre

Appointments booked	DNA's	Responses Collected
6107	298	200

Rating Breakdown

Very Good	Good	Neither Good nor Poor	Poor	Very poor	Don't Know
120	53	15	8	3	1
60% of responses	26.5% of responses	7.5% of responses	4% of responses	1.5% of responses	0.5% of responses

These responses were collected via the NHS Friends & Family Test Question – Overall, how was your experience of our service?

You can leave your feedback

- By scanning the QR code,



- Completing a form in our reception
- Visiting our website, www.bedfordstreetsurgery.co.uk.
- Replying to the sms following your appointment.

Collection Method

Handwritten	Telephone Call	Tablet / Kiosk	Sms / Text Message	Smartphone App or Online	Other
0	0	0	200	0	0

You said:
We did:

You wanted to know how many appointments were released
We added this to our friends and family feedback information

