



Friends and Family Test Results Data for January 2025 for:

Bedford Street Surgery & Furzton Medical Centre

Appointments booked	DNA's	Responses Collected
6,547	300	193


Rating Breakdown

Very Good	Good	Neither Good nor Poor	Poor	Very poor	Don't Know
112	58	13	4	6	0
58% of responses	30.05% of responses	6.74% of responses	2.11% of responses	3.1% of responses	0.0% of responses

These responses were collected via the NHS Friends & Family Test Question – Overall, how was your experience of our service?

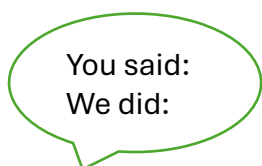
You can leave your feedback

- By scanning the QR code,


- Completing a form in our reception
- Visiting our website, www.bedfordstreetsurgery.co.uk.
- Replying to the sms following your appointment.

Collection Method

Handwritten	Telephone Call	Tablet / Kiosk	Sms / Text Message	Smartphone App or Online	Other
6	0	0	187	0	0



You wanted to know how many appointments were released
 We added this to our friends and family feedback information