



Friends and Family Test Results Data for December 2024 for:

Bedford Street Surgery & Furzton Medical Centre

Appointments booked	DNA's	Responses Collected
5,940	321	150

Rating Breakdown

Very Good	Good	Neither Good nor Poor	Poor	Very poor	Don't Know
91	37	9	4	7	2
60.7% of responses	24.7% of responses	6% of responses	2.7% of responses	4.7% of responses	1.3% of responses

These responses were collected via the NHS Friends & Family Test Question – Overall, how was your experience of our service?

You can leave your feedback

- By scanning the QR code,



- Completing a form in our reception
- Visiting our website, www.bedfordstreetsurgery.co.uk.
- Replying to the sms following your appointment.

Collection Method

Handwritten	Telephone Call	Tablet / Kiosk	Sms / Text Message	Smartphone App or Online	Other
0	0	0	150	0	0

