

Friends and Family Test Results Data for December 2024 for:

## Bedford Street Surgery & Furzton Medical Centre

Appointments booked	DNA's	Responses Collected	
5,940	321	150	

## Rating Breakdown

Very Good	Good	Neither Good nor Poor	Poor	Very poor	Don't Know
91	37	9	4	7	2
60.7% of	24.7% of	6% of	2.7% of	4.7% of	1.3% of
responses	responses	responses	responses	responses	responses

These responses were collected via the NHS Frends & Family Test Question – Overall, how was your experience of our service?

You can leave your feedback

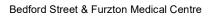
• By scanning the QR code,



- Completing a form in our reception
- Visiting our website, <u>www.bedfordstreetsurgery.couk</u>.
- Replying to the sms following your appointment.

## **Collection Method**

Handwritten	Telephone Call	Tablet / Kiosk	Sms / Text Message	Smartphone App or Online	Other
0	0	0	150	0	0



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