



Friends and Family Test Results Data for November 2024 for:

Bedford Street Surgery & Furzton Medical Centre

Appointments booked	DNA's	Responses Collected
6150	320	178

Rating Breakdown

Very Good	Good	Neither Good nor Poor	Poor	Very poor	Don't Know
124	29	8	7	10	1
69.6% of responses	16.3% of responses	4.5% of responses	3.9% of responses	5.6% of responses	0.6% of responses

These responses were collected via the NHS Friends & Family Test Question – Overall, how was your experience of our service?

You can leave your feedback

- By scanning the QR code,



- Completing a form in our reception
- Visiting our website, www.bedfordstreetsurgery.co.uk.
- Replying to the sms following your appointment.

Collection Method

Handwritten	Telephone Call	Tablet / Kiosk	Sms / Text Message	Smartphone App or Online	Other
15	0	0	163	0	0

