



Bedford Street Surgery & Furzton Medical Centre

Friends and Family Test Results Data for October 2024

Appointments booked	Invites for survey sent	Responses Collected
8146		184

Rating Breakdown

Very Good	Good	Neither Good nor Poor	Poor	Very poor	Don't Know
112	43	14	5	8	2
60.9% of responses	23.4% of responses	7.6% of responses	2.7% of responses	4.3% of responses	1.1% of responses

These responses were collected via the NHS Friends & Family Test Question – Overall, how was your experience of our service?

You can leave your feedback

- By scanning the QR code,



- Completing a form in our reception
- Visiting our website, www.bedfordstreetsurgery.co.uk.
- Replying to the sms following your appointment.

Collection Method

Handwritten	Telephone Call	Tablet / Kiosk	Sms / Text Message	Smartphone App or Online	Other
1	0	0	183	0	0

